## 17 8 Appendix I Damage Charges

Most students leave their rooms in a satisfactory condition and damage charges are rare. You can use your insurance to claim for accidental damage. A link to the policy can be found at: <a href="https://www.girton.cam.ac.uk/life-girton/college-fees-and-charges/accommodation-content-insurance">https://www.girton.cam.ac.uk/life-girton/college-fees-and-charges/accommodation-content-insurance</a>

Where charges have to be made, the rates are as follows:

- Any rubbish /recycling left in your room is charged for as additional cleaning at the cleaning rate. Your room should be left as you found it when you arrived.
- Extra cleaning (e.g. over 1 hr per room) cost of cleaning per hour including VAT
- Extensive Damage to walls: Cost of redecoration (£350) minus allowance of 20% per year for fair wear and tear. Minimum charge = £70
- Damage to furniture/equipment/linen: Cost of replacement or repair minus 20% per year fair wear and tear. Minimum charge = 20% of replacement cost
- Carpet cleaning Contractor's price (usually c £45)
- Re-hanging college curtains £10.00
- Replacement mattress protector £9.75 + VAT
- Abandoned Fridges £40 disposal charge
- Removal and disposal of a double bed or sofa £35
- Miscellaneous items e.g. bikes, computers £25 disposal charge

If a room has been damaged so that it requires specialist cleaning or redecoration before it can be re-let, a charge equivalent to the conference rate per night (£90.00) will be levied, in addition to rectification charges. This charge can almost always be avoided by prior notification of damage so that domestic staff can pre-arrange immediate rectification on your departure so as to maintain rental income.

If you have caused accidental damage to your room and you are worried about charges, please speak to the Housekeepers. If your carpet is stained and you wish to try to clean it yourself, please seek advice first, as application of the wrong product can sometimes make things worse! If you have burnt your carpet accidentally, it will certainly need to be replaced. Replacement charges will depend on the age of the carpet and it is best to get this agreed in advance with the housekeepers.